



5 3 7 8 6 3

## Problem Resolution Report

Accelerated WAP Deployment

HP/CoSD-122



**Date:** October 21, 2013

### **Summary:**

In accordance with the provisions of the IT and Telecommunications Service Agreement dated January 24, 2006 ("the Agreement") by and between the County of San Diego ("County") and Northrop Grumman Information Technology Inc, and assigned on April 30, 2011 to Hewlett Packard Enterprise Services, LLC ("HP" or "Contractor") (hereinafter collectively referred to as "the Parties") agreement is reached on the date shown above.

### **Issue or Problem:**

One component of the County's IT Strategic plan is the implementation of technologies that support access to County IT infrastructure on an anytime, anywhere basis. The wide deployment of Wireless Access Points (WAP) is one method which enables that type of access. While the deployment of WAPs have increased over time, to reach the County's strategic goal, a larger quantity must be deployed.

### **Resolution:**

1. The current Network Wireless Access Point - Internal Resource Unit, as set forth in Schedule 16.1-5 of the Agreement, is hereby amended to add bands to the current Resource Unit as shown in Attachment A to this PRR.
2. The new bands will be effective on the chargeback cycle following the date of this PRR, so that all existing WAPs will be charged in accordance to the new baseline band/price.

\*\*\*\*\*

The resolution of the issue or Problem as described in this Problem Resolution Report shall govern the Parties' actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.

**IN WITNESS WHEREOF**, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

5 3 7 8 6 3



537863

## Problem Resolution Report

Accelerated WAP Deployment



HP/CoSD-122

COUNTY OF SAN DIEGO

HP ENTERPRISE SERVICES, LLC

By: John M. Pellegrino

By: Max Pinna

Name: JOHN M. PELLEGRINO

Name: Max Pinna

Title: Director, Purchasing & Contracting

Title: Contracts Manager

Date: 10-23-13

Date: October 21, 2013

for Husson

537863

537863

## ATTACHMENT A

Resource Unit	Schedule 4.3 Cross-Reference/Service Framework Component **	Unit of Measure	Pricing	Decomposition (specific cost detail breakdowns)	Resource Unit Fee (90% to 110% band)	Baseline Volumes (per Contract Year)	(Resource Unit Fee) x (Baseline Volume)	Bundled Resource Unit	Resource Unit Baseline Band (70% to 80% band)	Resource Unit Baseline Band (80% to 90% band)	Resource Unit Fee (120% to 130% band)	Resource Unit Fee (130% to 150% band)	Resource Unit Fee (150% to 200% band)	Resource Unit Fee (200% to 300% band)	Measurement Methodology (Specific measurement on last day of month or cumulative use)	Depreciation Time Period (in Years)
Network Wireless Access Point - Interior (Note: Standard banding does not apply. Specific pricing per volume is described)	Network Services - Wireless Access Services-Section 5.10 Access Point	Active Wireless Access Point	Fixed monthly fee per unit	Hardware leased/depreciation and maintenance, software authorization and maintenance, trunk lines, IMAs, etc.	\$ 288.36 (200-349 units)	250	\$70,090	N/A	\$ 354.89 (< 200 units)	\$ 213.76 (150-199 units)	\$ 170.35 (90-149 units)	\$ 140.10 (650-799 units)	\$ 126.03 (800-1499 units)	\$ 115.24 (> 1500 units)	Specific	5

537863